

## European Road Safety Charter

Call for Good Practices - to enter the selection for the:

### **Excellence in Road Safety Awards 2017**

Deadline to submit nominations: March 31<sup>st</sup>, 2017

Submit to [charter@paueducation.com](mailto:charter@paueducation.com)

#### **SECTION 1: INFORMATION ABOUT YOUR ORGANIZATION**

	Please fill in here	Instructions										
Name of the organization	MINISTRY OF INTERIOR – PUBLIC SECURITY DEPARTMENT – CENTRAL DIRECTORATE OF TRAFFIC POLICE , RAILWAY POLICE AND COMMUNICATIONS – TRAFFIC POLICE SERVICE											
Type of organization	<table border="1"> <tr> <td>SME</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Large business</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Association</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Education/Research institution</td> <td><input type="checkbox"/></td> </tr> <tr> <td>Authority</td> <td><input checked="" type="checkbox"/></td> </tr> </table>	SME	<input type="checkbox"/>	Large business	<input type="checkbox"/>	Association	<input type="checkbox"/>	Education/Research institution	<input type="checkbox"/>	Authority	<input checked="" type="checkbox"/>	Please tick one box
SME	<input type="checkbox"/>											
Large business	<input type="checkbox"/>											
Association	<input type="checkbox"/>											
Education/Research institution	<input type="checkbox"/>											
Authority	<input checked="" type="checkbox"/>											
Organization main activity	TRAFFIC POLICE	Activity field										
Country	ITALY	Country of the organization										
Website	<a href="http://www.poliziadistato.it">www.poliziadistato.it</a>	Organization website										
Contact person	Colonel of the Italian State Police Mr. Paolo Cestra	For the follow-up of the application										
Contact person's position	TISPOL President and Head of Traffic Police's Provincial Section of L'Aquila											
Contact person's email address	<a href="mailto:paolo.cestra@interno.it">paolo.cestra@interno.it</a> dipps.polstrada.tispol@interno.it											

Contact person's phone number	+39 3346910215	
Partners in the initiative	University of Rome "La Sapienza" – Department of Medicine and Psychology; "ANIA" Traffic Security Foundation;	Your main partners in delivering the road safety activity

## SECTION 2: DESCRIPTION OF THE INITIATIVE

	Please fill in here	Instructions
Date of start and end of the initiative	The initiative "CHIRONE" started in 2015 and it is already existing all over the Italian territory	The initiative can be new or the continuity of already existing activities. It can have ended recently or be still in process.
Departments/persons involved internally	Traffic Police Regional Departments and Provincial Sections	In the case of persons, indicate their positions.
Geographical scope of the activities	The activities were implemented in the whole Italian territory	Indicate where the activities were implemented.
Summary of the initiative	Similarly to what is happening in the United Kingdom with the figure of the "family liaison officer", the CHIRONE project identifies a new role for the Traffic Police Officer: attention and care to victims and witnesses involved in accidents, so often invisible and quickly forgotten. Within the CHIRONE project a new manual has been developed setting out guidelines to help policemen and victims face the news about a sudden death of a family member due to a road accident or suicide.	Describe the initiative indicating the subject, its aims and the main activities it involves.  Max: 100 words

Innovative character	The CHIRONE project is an authentic innovation for the Italian Traffic Police because it is the first time that the Traffic Police in Italy takes care about the victims and witnesses involved in road accidents. It is the first time that policemen receive a specific training to apply the right techniques to face the problem of giving the news of the accident to and also to face the psychologic trauma deriving from the accident. The training is developed with a scientific approach thanks to the cooperation of University of Rome “La Sapienza” – Department of Medicine and Psychology.	If applies, describe to what extend the proposed initiative will lead to new approaches and practices in road safety.  Max: 100 words
Issues that are addressed with the initiative	In case of a road accident the main issues to face are the difficulties for the policemen to use the right approach with the victim’s familiars that have to face the psychological trauma of the death. Some difficulties are revealed also for the same policeman who has managed the accident, especially for accidents involving young people and children. In Italy, before the CHIRONE project, there weren’t any best practices about this matter and the policemen hadn’t any rules to follow in their job.	Describe the issues identified leading to implement the road safety activities.  Max: 100 words
Activities developed	Considering the rights, the interests and the needs of victims of crimes is a fundamental aspect of the activity the police carry out, not only to facilitate investigations and therefore to avoid the “secondary victimization” (as exposure of the individual to further negative experiences that would amplify the trauma), but it also represents an answer to the demand of safety that comes from society in cases of violent crimes or accidents. The CHIRONE project identifies a new role for the Traffic Police Officer: attention and care to victims and witnesses involved in accidents, so often invisibles and quickly forgotten. The activities involved in the initiative are specificated as follows:  - Specific training for the policemen of the	Describe all the activities involved in the inititative, and where appropriate indicate the arrangement for each partner’s participation.  Max: 600 words

	<p>Traffic Police operating all over Italy coordinated by the Traffic Police Service in Rome, in cooperation with the scientific support of University of Rome “La Sapienza” – Department of Medicine and Psychology. In every Traffic Police Regional Department is created a specific CHIRONE character. The duty of the CHIRONE is to support the victim’s familiars, giving the right news and helping them to face the trauma deriving from the accident.</p> <ul style="list-style-type: none"> <li>- New manual developed setting out guidelines to help policemen and victims face the news about a sudden death of a family member due to a road accident or suicide. Engagement of the ANIA” Traffic Security Foundation for the economic needs to develop the initiative.</li> </ul>	
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Genesis	<p>The Chirone project is born to study and implement training programs and action in favor of the victim’s familiars, categories neglected over time compared to other types of victims. The need is to properly train the cops of the traffic police, which are the first to intervene on the accident site, to act in the most appropriate way when a traffic accident occurs to handle not only the necessary operational procedures but also the psychological aspects of the accident.</p>	<p>Describe the reasons why you have chosen this initiative.</p> <p>Max: 100 words</p>
Transferability and multiplier effect	<p>The aim of the project is to obtain a specific training for all the policemen of the Traffic Police’s offices in Italy. In fact, it’s fundamental to have policemen who are able to manage all the aspects involved in an accident: from the practical management to the control of the psychologic aspects. The CHIRONE project is the result of the job of a specialized working group formed by experts: policemen and scholars of the University of Rome La Sapienza . Department of Medicine and Psycology, met to share their experiences to create a real handbook that contains the guidelines to be respected for a correct intervention of the police. The</p>	<p>Describe to what extent the proposed initiative will allow the transfer, dissemination or application of the results, experience and knowledge gained as well as the good practices on a larger scale.</p> <p>Max: 200 words</p>

	<p>final product of the CHIRONE project is to obtain a policeman who is at citizen's service in an appropriate way, and who is able to recognize the needs of the direct or indirect victims of the accident.</p>	
Promotion and dissemination	<p>The initiative will be publicised as follows:</p> <ul style="list-style-type: none"> <li>-thematic conferences</li> <li>- publications</li> <li>-advertising in the website of the State Police and of the other partners of the project</li> <li>-events for traffic safety and security</li> </ul> <p>As Italy has the Chair of the traffic police's international network TISPOL, the initiative will be also publicised through the international channels.</p>	<p>Describe whereby the initiative will be publicised (publications, events, websites, CD-ROM, etc.).</p> <p>Max: 100 words</p>
Continuity	<p>There is a plan to continue the activities of the project in the following years to improve the practices to be applied, even having a regard to the experiences made abroad. The objective is to have a common european operational way to act.</p>	<p>Indicate if there is a plan to continue some activities in the coming years.</p> <p>Max: 100 words</p>
Evaluation of the activities	<p>The fundamental points to evaluate are 2: the way of reaction of the victim (directly or indirectly involved in the accident) and the way of acting of the policeman. The victim is completely shocked by the accident: in this case, the proximity of the policeman has an inestimable value- The policeman will achieve the trust of the victim who will cooperate in the correct reconstruction of the accident and with the court. The other point to focus on is the attention paid to the policeman to avoid stressing situation and "burn out" diseases.</p>	<p>If relevant, describe the proposed evaluation method and the performance indicators in relation to the expected objectives.</p> <p>Max: 100 words</p>
Other important aspect that you want to underline	<p>The specialized intervention of the police is not only required by the victims but by the entire society. The accidents are violent phenomena that cause a deep sense of insecurity in the society. The feelings of the society cannot be underestimated: the abandon and</p>	<p>Any information that could help the jury to evaluate your initiative.</p>

	the disinterstedness could be dangerous for the single person but also for the society.	Max: 100 words
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