

# CTT Road Safety Commitment

CTT is a multiservice postal operator recognized by its Quality, efficiency and value creation.

CTT's Quality, Environment, Safety, Occupational Health and Information Safety policies are major cornerstones of its vision, Mission and Values, and they ensure added value to the communication and logistics solutions for their Shareholders, Regulatory and Supervisory Authorities, Customers, Suppliers, Service Providers, Public and Private Entities, general Public, employees and remaining stakeholders. Every worker assumes clear commitments as regards a continued performance improvement in the framework of Quality, Environment, Occupational Health and Information Safety. CTT's commitments are as follows:

Regarding Road Safety, CTT is committed to:

## Car Fleet

### Vehicles in service

Ensure vehicle safety conditions, carrying out all regular maintenance and inspection operations.

### New Vehicles

Regularly renew the automobile fleet, guaranteeing a modern fleet, respecting the environment and adopting additional safety equipment that is considered important in all aspects of its work, in order to prevent injuries and health conditions.

### Worker participation

Regularly carry out tests on the use of possible new vehicles, with the collection of the assessment made by the workers involved and their managers.

## Car Fleet Maintenance

### Preventive

Promote the preventive maintenance of the automobile fleet by controlling the intervals of intervention (time and kilometers traveled).

### Corrective

Carry out all necessary interventions to resolve breakdowns.

### Accidents

Carry out the necessary repairs, resulting from accidents, ensuring the total safety of the repaired vehicles. In specific cases carry out the appropriate investigation.

### Control

Carry out regular checks on the safety conditions of the car fleet.

## Environmental

### Protection and Performance

Promote the sustainable use of natural resources, namely the use of renewable energy in the fleet and the rationalization of consumption.

Promote efficient driving (eco driving), through the adoption of behaviors, which allow to reduce energy consumption and atmospheric emissions.

Monitor the consumption of the automobile fleet, identifying opportunities for improvement.

## Driving

### Defensive and Safe Driving

Promote defensive, preventive driving, in order to avoid the occurrence of accidents, regardless of the traffic conditions associated with the road, the vehicle, the weather and the behavior of other drivers and pedestrians.

### Driver in proper condition

Promote the necessary precautions to prevent accidents: Rest and sleep the necessary hours of sleep, pay attention to the side effects of the medication, try to maintain a regular physical activity that helps to compensate for the driving time.

### Vehicle in Good Shape

We promote defensive driving, respecting the rules of good use of the vehicle, also safe and economical driving.

We promote full compliance with the Maintenance Plan and carry out frequent checks: Engine oil levels and brakes, coolant and window cleaner, Tire pressure and no cracks, bubbles and cuts. Any anomalies must be reported for resolution.

### Training

Promote regular and frequent training on road risks and good practices in safe, efficient and responsible driving.

## The CTT Driver

### Responsibility and Safety

Practice responsible and correct driving, contributing to the good image of the company.

Practice attentive driving, analyzing traffic situations and letting others know your intentions on the road, such as changing directions.

You are responsible for your safety, the safety of the vehicle and cargo transported, the safety of pedestrians, drivers and other vehicles traveling on public roads.

Take care of the vehicle you drive and participate in the training and awareness of road driving promoted by CTT.

### Legislation

Respect the rules and traffic signs, respect other road users and collaborate so that the circulation is carried out in a safer way for everyone.

Respecting the rules of the Road Code, the "CTT Ethic Code" and labor and internal legislation is essential for safe, responsible and supportive driving.

So, we make a valuable contribution to the good image of CTT!

Remember:

**On the road, everyone is responsible!**  
**Drive Safely, Always!**



João Bento  
CEO